

A Put the words into the correct order to make questions. Who asks the questions, a clerk or a customer?

- a got / railcard / a / you / have / ? _____
- b it / Carlisle / arrive / when / in / does / ? _____
- c when / back / you / are / coming / ? _____
- d Norwich / the / train / please / when / next / to / is / ? _____
- e platform / please / which / from / train / the / does / leave / ? _____
- f I / can / train / the / eat / on / ? _____
- g time / leave / does / the / train / next / what / ? _____
- h it / is / train / a / direct / ? _____

B Complete the dialogues with the questions from A.

- 1**
- Clerk Next, please.
 Customer ¹ _____
 Clerk At 15.07.
 Customer ² _____
 Clerk No, you have to change at Peterborough.
 Customer OK. I'd like a single ticket, please.
 Clerk Certainly. ³ _____
 Customer Yes, I have. Here it is.
 Clerk Thank you. That's £18.75, please.
 Customer Here you are. ⁴ _____
 Clerk Number 5.
 Customer Thank you.



- 2**
- Customer Hello. Can I have a ticket to Carlisle, please?
 Clerk Of course. Single or return?
 Customer Return, please.
 Clerk ⁵ _____
 Customer On Friday afternoon.
 Clerk That's £12.80 then, please.
 Customer Here you are. ⁶ _____
 Clerk At 13.45. Platform 3.
 Customer ⁷ _____
 Clerk At 16.05
 Customer Thanks. ⁸ _____
 Clerk Yes, you can.
 Customer OK. Thanks very much.

C Work in pairs. Prepare dialogues similar to those in B. Take turns to be the clerk and the customer. Use the information in the table below.

Destination	Train leaves	Train arrives	Direct?	Single (with/without railcard)	Return (with/without railcard)	Platform
Edinburgh	13.30	18.22	Change Preston	£56.20 / £84.20	£76.40 / £114.60	7
Brighton	12.51	13.52	✓	£14.50 / £21.70	£19.60 / £29.35	4
Hull	14.05	16.57	Change Doncaster	£29.70 / £44.50	£47.85 / £71.75	6
Bath	12.30	13.59	✓	£18.70 / £28.00	£33.10 / £49.50	1