

Are there any tickets?

Sara is phoning a theatre box office to book tickets for a concert. You can only hear what Sara is saying. Read her part of the dialogue and decide what you think the sales assistant is saying to her.

Assistant ¹ _____

Sara Oh hi. I'd like to book some tickets to see *The Wanted* on 14th April, please.

Assistant ² _____

Sara Oh no! Are they playing on any other dates?

Assistant ³ _____

Sara Great! How much are the tickets?

Assistant ⁴ _____

Sara Sorry? Did you say £34?

Assistant ⁵ _____

Sara Oh, that's OK then. I'd like four tickets, please.

Assistant ⁶ _____

Sara I think I'll go for the ones in row P, thanks.

Assistant ⁷ _____

Sara By credit card.

Assistant ⁸ _____

Sara Yes, it's 5674 2231 9076 4175.

Assistant ⁹ _____



Sara Hmm. Just a moment. It's 740.

Assistant ¹⁰ _____

Sara It's 08/12.

Assistant ¹¹ _____

Sara Yes, it's Sara Thompson. That's Thompson with a *p*, so T-H-O-M-P-S-O-N.

Assistant ¹² _____

Sara It's 146, Rose Street. Glasgow. G7 6LY.

Assistant ¹³ _____

Sara Sure. It's G7 6LY.

Assistant ¹⁴ _____

Sara That's great. Thanks a lot. Goodbye.

Assistant ¹⁵ _____

FOLD HERE

Now read the assistant's part of the dialogue below and insert it into the correct spaces above.

OK. Could you give me your card number, please?

Good morning. Thank you for calling The Armadillo box office. How may I help you?

They're £24 each.

Thanks. And can you tell me your name and address, please?

OK, that's £96 and there's a booking fee of £8, so that's £104 in total. How would you like to pay?

Just a moment ... I'm sorry, 14th is completely sold out.

No, £24.

Thank you. And what's the 3-digit security code on the back of the card?

Thank you. I'll put your tickets in the post this afternoon.

And what's the expiry date?

Sorry, can you repeat the postcode, please?

Yes, they're here on 13th too. I'll just check ... Yes, we still have tickets available for Wednesday 13th.

Thanks for your booking. Goodbye.

OK, there are seats available at the end of row N, or a bit further back, in the middle of row P.

OK, and the address?